

Points West Community Bank

Kenan Luptak, the CTO of Points West Community Bank, shares the journey of IT transformation over two decades, culminating in a partnership with Assured Data Protection to modernize Points Wests' disaster recovery strategy. The bank faced numerous challenges, from outdated infrastructure to compliance with stringent regulations, which necessitated a shift to more advanced and secure IT solutions. With the introduction of Rubrik's backup software and the turnkey cloud disaster recovery solution provided by Assured Data Protection, the bank not only met regulatory compliance with ease but also significantly improved its IT resilience and operational efficiency.

"The proactive support from Assured Data Protection, paired with Rubrik's reliable backup solution, means we're not just reacting to issues - we're preventing them."

This case study highlights the bank's strategic approach to overcoming IT challenges, the pivotal role of Assured Data Protection in streamlining its DR process, and the tangible benefits of adopting cutting-edge technology to ensure business continuity and growth.

"You can feel confident that the support you get will work with you, taking part ownership in the solution so you don't feel like you're trying to figure it out on your own. Assured's solution was like turning a key to a more secure, compliant, and efficient IT infrastructure that perfectly fits our banking operations."

The Challenge

Points West Community Bank was struggling with aging infrastructure, relying on physical servers, outdated backup tools, and costly disaster recovery (DR) sites. As the bank expanded across three states and 20 branches, the need for a more scalable and flexible IT environment became urgent.

Meeting regulatory demands was another concern. The bank required immutable, air-gapped backups to comply with strict industry standards - something



The Challenge

- Outdated infrastructure and physical DR sites were inefficient and costly.
- Strict regulatory requirements demanded immutable, compliant backups.
- Limited IT resources made managing complex solutions difficult.

The Solution

- Migrated to a cloud-based DR environment using Rubrik and Assured.
- Deployed immutable, air-gapped backups compliant with regulations.
- Leveraged Assured's turnkey support and SD-WAN extension for full branch connectivity.

The Result

- Modern, flexible IT infrastructure ready to scale with the business.
- Reliable disaster recovery with faster restore times and compliance assurance.
- Streamlined operations and greater efficiency.

its legacy systems couldn't support. With limited internal resources, the small IT team found it difficult to research and deploy complex cloud solutions. The previous DR systems also suffered from instability, prompting the search for a more reliable, compliant, and manageable approach.

The Solution

To overcome its legacy limitations, Points West Community Bank partnered with Assured Data Protection to implement a cloud-based disaster recovery solution. The bank migrated from physical DR sites to a virtual environment, powered by Rubrik, delivering immutable, air-gapped backups that met regulatory standards.

Assured's turnkey solution integrated easily with the bank's existing systems, while an extended SD-WAN ensured secure connectivity across 20 branches. With proactive support, the bank gained a reliable, compliant backup system - without burdening its small IT team.

The Results

With Rubrik and Assured in place, the bank gained a modern, scalable IT infrastructure that supports growth and ensures compliance. Disaster recovery became faster and more reliable, reducing risk and downtime.

Operationally, the bank benefited from increased efficiency. Assured's managed services reduced manual tasks, improved system stability, and freed the IT team to focus on higher-value initiatives - giving the bank confidence in its long-term data protection strategy.

“

You can feel confident that the support you get will work with you, taking part ownership in the solution so you don't feel like you're trying to figure it out on your own. Assured's solution was like turning a key to a more secure, compliant, and efficient IT infrastructure that perfectly fits our banking operations.

Kenan Luptak
CTO

”

